

HELPING YOU REOPEN FOR BUSINESS.



WE ARE HERE FOR YOU.

As your business prepares to reopen, ServiceMaster Recovery Management (SRM) is here for you. In conjunction with our environmental experts and industrial hygienists, we have developed the most comprehensive COVID-19 re-opening cleaning service plan that is available. Our trained personnel has years of experience with biohazard cleaning and previous virus outbreaks such as, SARS and MERS. Reopening your facility is a big step in getting your business back to normal, and requires careful planning and preparation. SRM is here to help.



SOME ASPECTS OF OUR REOPENING CLEANING PROCESS:

- Hand cleaning of all horizontal surfaces
- Cleaning of all frequently contacted surfaces such as; door handles, keyboards, desks, hand rails, shopping carts, production equipment and more
- Application of aerosolized disinfection solution
- Complete disinfection of all restrooms
- EPA registered, hospital-grade disinfectants

Some aspects of the guidance state health departments have provided include:

- 1 In addition to maintaining pre-existing cleaning protocols established in the facility, clean and disinfect high-touch areas routinely in accordance with CDC guidelines, in spaces that are accessible to customers, tenants, or other individuals.
- 2 Maintain pre-existing cleaning protocols established in the facility for all other areas of the building.

All of our reopening cleaning plans meet or exceed CDC guidelines, OSHA standards and any state or local requirements.

National Coverage:

Through our ServiceMaster partner network, SRM has national coverage for all of your facilities. You have a single point of contact for all properties, management and documentation, including invoicing. No other commercial restoration provider offers a more consistent, comprehensive COVID-19 Reopening Cleaning than SRM.



High Touch Cleaning Checklist

High touch items are among the most pathogen heavy surfaces in your facility. Routine cleaning and disinfecting of these items along with frequent hand washing are critical to breaking the chain of infection and creating clean, safe, and healthy environments.



- | | |
|---|---|
| <input type="checkbox"/> CHAIR HANDLES & BACKS | <input type="checkbox"/> PHONES |
| <input type="checkbox"/> COFFEE MACHINES & POTS | <input type="checkbox"/> PODIUMS |
| <input type="checkbox"/> COUNTER TOPS | <input type="checkbox"/> PRINTER/FAX MACHINES |
| <input type="checkbox"/> DESKTOPS | <input type="checkbox"/> REFRIGERATOR HANDLES & DOORS |
| <input type="checkbox"/> DOOR GLASS | <input type="checkbox"/> SINK FAUCETS & HANDLES |
| <input type="checkbox"/> DOOR HANDLES & EDGES | <input type="checkbox"/> STAIR RAILS |
| <input type="checkbox"/> ELEVATOR BUTTONS & DOORS | <input type="checkbox"/> STAPLERS & STAPLE REMOVERS |
| <input type="checkbox"/> EMPLOYEE CELL PHONES | <input type="checkbox"/> TABLETOPS |
| <input type="checkbox"/> KIOSK BUTTONS | <input type="checkbox"/> TAPE DISPENSERS |
| <input type="checkbox"/> KEYBOARDS & MICE | <input type="checkbox"/> TIME CLOCKS |
| <input type="checkbox"/> LIGHT SWITCHES | <input type="checkbox"/> TOASTER OVENS |
| <input type="checkbox"/> MAILBOXES | <input type="checkbox"/> TRASH RECEPTACLES |
| <input type="checkbox"/> MICROWAVES | <input type="checkbox"/> VENDING MACHINES |
| <input type="checkbox"/> PAPER TOWEL DISPENSERS | <input type="checkbox"/> WATER FOUNTAINS |

DON'T OVERLOOK THESE COMMON GATHERING PLACES.

- | | |
|--|--|
| <input type="checkbox"/> BREAK ROOM AREAS (APPLIANCES, SINKS, CHAIRS & TABLES) | <input type="checkbox"/> CONFERENCE ROOM TABLES & CHAIRS |
| <input type="checkbox"/> RESTROOMS (RESTROOM FLUSH HANDLES, TOILET PAPER DISPENSERS) | <input type="checkbox"/> OPEN SHARED WORKSPACES |

While we hope it will never be necessary, SRM is qualified and equipped with the required protocols and processes should any pathogen outbreak occur within your facility.

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